

# Notice of Nondiscrimination

Palomar Health Medical Center complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Palomar Health does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Palomar Health provides free aids and services to people with disabilities to communicate effectively with us, including:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other options)

Palomar Health also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please call 442.281.6722 or speak directly with any staff member for assistance.

If you believe that Palomar Health Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

- **Quality and Patient Safety Department**  
2140 Enterprise St, Escondido, CA 92029
- **Phone: 760.740.6345**

You can file a grievance in person or by mail. If you need help filing a grievance, the Quality and Patient Safety Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, in the following ways:

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at U.S. Department of Health and Human Services  
200 Independence Avenue SW Room 509F, HHH Building  
Washington, DC 20201
- By calling 1.800.368.1019 or 1.800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>  
To contact the Section 1557 Coordinator, call 442.281.3632 or email [Compliance.Officer@PalomarHealth.org](mailto:Compliance.Officer@PalomarHealth.org).

Access this document via Palomar Health's website at <https://www.palomarhealth.org/patient-and-visitor-information/>.