PALOMAR HEALTH DEVELOPMENT, INC.



Forensic Health Services

Michelle Shores, RN, MSN, MBA-HC, CEN, SANE-A, SANE-P Director of Forensic Health Services

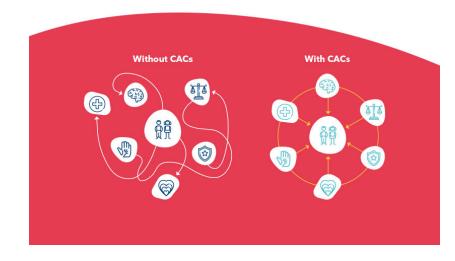
June 6, 2022

Program Overview

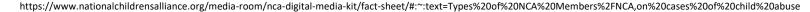


Overview of Services

- Forensic Medical Evidentiary Exams 24/7/365
 - Sexual Assault
 - Domestic Violence
 - Elder Abuse
 - Human Trafficking
 - Gang Violence
- Child Advocacy Center (CAC)
 - Forensic Interviews
 - Case Coordination/Advocacy (CAP)
 - Onsite Child Trauma Therapy (CAP)
 - Only North County Human Trafficking "Soft Room" Option
 - Community Education/Expert Witness Testimony
- Trauma Recovery Center (TRC)
 - No Cost Clinical Therapy and Case Coordination for trauma victims



https://vimeo.com/263000974





Multi-Disciplinary Team (MDT)

MDT Partners

- Law Enforcement
- Child Welfare
- Prosecution
- Victim Advocates
- Mental Health
- Forensic Interviewers
- Medical Providers
- Administrative and Program Staff
- Community Partners

MDT Benefits

- Clear communication
- Sharing of information for informed decisions
- Fewer cases falling through the cracks
- Preventing duplication of effort
- Reducing number of child interviews
- More kids get medical exams
- More kids get referrals to therapy
- More cases get prosecuted
- Greater caregiver satisfaction

Locations

- These services will be provided at
 - Palomar Health
 - Vista (Temporary Location)
 - San Diego Downtown Family Justice Center
 - Santee Sheriff Station
 - After hours/weekends/holidays Acute pediatric exams at Rady Children's Hospital
 - UCSD Student Health In an emergency situation, authorized by law enforcement, exams may be performed at offsite facilities such as, hospitals, skilled nursing facilities, police and sheriff departments, jails, morgues, or alternate offsite exams.



https://vimeo.com/527610123/8808410d83



Department Updates

- 2017
 - Expanded Forensic Medical Exam Capacity
 - Domestic Violence, Elder Abuse, Human Trafficking, Strangulation
 - Reinstated pediatric acute medical evidentiary exams
 - Began serving all of San Diego County as Centralized program
- 2018
 - Added specialty child/family case coordination
 - Added Soft Room Services for Human Trafficking
- 2019
 - New Medical Director
 - Added non-acute medical evidentiary exams
 - Added Forensic NP to support Medical Director
 - CARES award







Department Updates



- 2020
 - Palomar Health Response to Sexual Assault Published in Journal of Emergency Medicine
 - Published Nationally Recognized Workbook on Strangulation
 - Added on-site trauma therapy for children and families
- 2021
 - Added New Child Trauma Therapy Program (AT)
 - Added Specialty Case Coordination
 - CSEC/Human Trafficking
 - Military
 - Specialty Human Trafficking Forensic Interviews
 - Updated Child Victim Witness Protocol
 - Received National Re-Accreditation for Child Advocacy Center
 - Moved out of Fig
 - Victim Resource Navigation
 - Emergency Expense Fund

Palomar Health Child Advocacy Center

- National Accreditation
- Forensic Interviews
- Specialty Forensic Medical Exams
- Case Coordination
- Specialty Case Coordinator for Military and Human Trafficking
- Trauma Therapy



Needs Assessment

- 43 questions designed to learn about respondents' knowledge and experience with the PH CAC, CSEC victims, and barriers to serving this community
- Distributed to a variety of agencies such as law enforcement, Child Welfare Services, Palomar Health, Camp Pendleton, and other relevant community providers
- The survey was launched on March 5, 2021 and was available until April 2,
 2021. A total of 86 surveys were completed.



Barriers for CSEC Victims

Table 6. Barriers for Families/Youth in Accessing Services at the PH CAC (n= 83)						
Barrier	PERCENT AGREE					
STIGMA, SHAME, FEAR	87%					
FEAR OF HAVING THE CHILD/YOUTH REMOVED BY CWS	81%					
FAMILY IS UNAWARE THAT THE PH CAC IS A SERVICE PROVIDER	76%					
GENERAL MISTRUST OF SYSTEM/AGENCIES TRYING TO HELP FAMILY/CHILD	75%					
FEAR OF DEPORTATION	72%					
FINANCIAL (THINKS IT WILL COST MONEY FOR THE EXAM)	69%					
TRANSPORTATION (DOES NOT HAVE RELIABLE TRANSPORTATION)	66%					
LACK OF CONTINUATION OF SERVICES (FAILED PROMISES, PREVIOUS ENCOUNTERS WITH SYSTEM/AGENCIES WORKING TO HELP FAMILY/CHILD)	51%					
FAMILY/CHILD DOES NOT CONSIDER THAT THE SERVICE IS NECESSARY OR HELPFUL	48%					

- Top identified barriers to CAC services for CSEC youth and their families:
 - Stigma, shame, fear
 - Fear of having the child/youth removed by CWS
 - Unaware that the CAC is a service provider
 - General mistrust of system/agencies trying to help family/child

Specialized Protocol

Objectives

- To more accurately identify children experiencing or exposed to commercial sexual exploitation (CSEC), human trafficking (HT), and/or child sex abuse material (CSAM)
- To specialize and increase access to Palomar CAC services to better support victims of CSEC, HT, and/or CSAM
- To ensure continuity of services for CSEC/HT/CSAM victims through a coordinated multidisciplinary team response and inter-agency collaboration within San Diego County



CAC CSEC/HT/CSAM Guidelines

1. Objectives

- To more accurately identify children experiencing or exposed to commercial sexual exploitation (CSEC), human trafficking (HT), and/or child sex abuse material (CSAM)
- To specialize and increase access to Palomar CAC services to better support victims of CSEC, HT, and/or CSAM
- To ensure continuity of services for CSEC/HT/CSAM victims through a coordinated multidisciplinary team response and inter-agency collaboration within San Diego County

2. Definitions

- a) Abuse Treatment (AT) Program: the Abuse Treatment Program at the Palomar Health CAC provides free and comprehensive psychotherapy services to children victimized by abuse and/or neplect as trauma
- b) Child Abuse Program (CAP): The Child Abuse Program (CAP) is a Palomar Health-specific term that applies to the team responsible for multidisciplinary evaluation of alleged child abuse and cases suspicious for child endangement.
- c) Child Sex Abuse Material (CSAM): any visual depiction of sexually explicit conduct involving a minor (persons less than 18 years old) (DOI)
- d) Commercial Sexual Exploitation of Children (CSEC) Interagency Protocol: the CSEC Interagence Protocol fosters collaboration and coordination among agencies to improve the capacity to identify CSEC victims and provide safety and services for them and their families/caregivers, as appropriate (CSEC Interagency Protocol, 2015)
- e) Commercial Sexual Exploitation of Children (CSEC): refers to a range of crimes and activities involving the sexual abuse or exploitation of a child for the financial benefit of any person or in exchange for anything of value (including monetary and non-monetary benefits) given or received by any person. CSEC also includes situations where a child, whether or not at the direction of any other person, engages in sexual activity in exchange for anything of value, which includes non-monetary things such as food, shelter, drugs, or protection from any person (OJIDP)
- f) Human Trafficking (HT): The recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery (TVPA, 2000).
- g) San Diego County Child Victim Witness Protocol (CV-WP): created by San Diego county agencies and organizations responsible for the community protection of children, the CV-WP establishes standards and procedures for ensuring children exposed to abuse receive the most effective and appropriate protection possible
- h) Sex Trafficking: a form of human trafficking in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age (TVPA, 2004).
- Soft room: an alternative to an interrogation room where victims of human trafficking can be interviewed and offered services
- Trafficking Victims Protection Act (TVPA): The TVPA (2000) established methods of prosecuting traffickers, preventing human trafficking, and protecting victims and survivors of trafficking

1



Barriers for San Diego Military Families

BARRIERS FOR MILITARY FAMILIES/CLIENTS IN ACCESSING SERVICES AT THE PH CAC (N= 59)					
BARRIER					
STIGMA, SHAME, FEAR	85%				
FEAR OF LOSS OF FINANCIAL/MILITARY SUPPORT/MILITARY CAREER	80%				
FEAR OF CENSURE FROM OTHER MILITARY FAMILIES/COMMUNITY	78%				
FEAR OF REPRIMAND FROM MILITARY LEADERSHIP	78%				
FEAR OF HAVING THE CHILD/YOUTH REMOVED BY CWS	64%				
FAMILY IS UNAWARE OF PH CAC SERVICES	58%				
FEAR OF LOSS OF HOUSING/LIABILITY WHEN IN FOREIGN COUNTRY AND/OR BEING TRANSFERRED	51%				
FEAR BY THE VICTIM THAT A MILITARY PROTECTION ORDER WOULD HARM FUTURE CHANCES AT RECONCILIATION	51%				
GENERAL MISTRUST OF SYSTEM/AGENCIES TRYING TO HELP THE FAMILY/CHILD	51%				
MILITARY RESPRESENTATIVE(S) UNAWARE OF PH CAC SERVICES AND/OR FAMILY'S ELIGIBILITY FOR PH CAC SERVICES	49%				
FINANCIAL (FAMILY/CHILD THINKS IT WILL COST MONEY FOR THE EXAM)	44%				
TRANSPORTATION (FAMILY/CHILD DOES NOT HAVE RELIABLE TRANSPORTATION)	37%				
LACK OF CONTINUATION OF SERVICES (FAILED PROMISES, PREVIOUS ENCOUNTERS WITH SYSTEM/AGENCIES WORKING TO HELP THE FAMILY/CHILD)	36%				
FEAR OF DEPORTATION	29%				

Top identified barriers to Palomar Health CAC services for military families and clients:

- Stigma, shame, fear
- Fear of loss of financial/military support/military career
- Fear of censure from other military families/community
- Fear of reprimand from military leadership
- Other lessons:
 - Need for outreach and education on PH CAC services and service eligibility



Specialty Protocol and Case Management

- CAC-Military Case Coordinator Position
- Specialty guidelines for CAC-Military Program
 - Screening
 - Information sharing
 - Referral sources
 - Military terminology
 - And more

МРО	Military Protective Order					
MSC	Medical Service Corps					
MTF	Military treatment facility					
NCA	National Children's Alliance					
NCIS	Naval Criminal Investigative Service					
NCO	Noncommissioned Officer					
NPR	Non-Participatory Report					
OCONUS	Outside the continental United States					
PEDS	Acute and Non-Acute Forensic Medical Exam					
PH CAC	Palomar Health Child Advocacy Center					
РМО	Provost Marshal's Office					



Child Trauma Therapy Services

- Psychotherapy and/or culturally-centered therapy
- Short Term Trauma Therapy (TF-CBT, CFTSI)
 - Up to 16 Sessions
- Short Term Music and Art Therapy
 - Up to 16 Sessions
- Crisis intervention
- Group counseling
- Case management
- Treatment plan meetings with non-offending parents/caregivers
- Transportation
- Community Outreach
- Support for Non-Offending Caregivers and Siblings
- Assistance and advisement with California Victim Compensation Board Claims





Palomar Health Trauma Recovery Center (TRC)

- The first Adult Trauma Recovery Center in San Diego County
 - Short Term Trauma Based Psychotherapy
 - Case Coordination
 - Physiatrist
 - Referral for TBI/ABI to outpatient rehab
 - Neuropsychology
 - Trauma Advocate Peer Program



Palomar Health's SART Protocol Published in the Journal of Emergency Medicine





The Journal of Emergency Medicine, Vol. 59, No. 6, pp. 964–974, 2020 © 2020 Elsevier Inc. All rights reserved. 0736-4679/\$ - see front matter

https://doi.org/10.1016/j.jemermed.2020.07.047



EMERGENCY DEPARTMENT MANAGEMENT OF THE SEXUAL ASSAULT VICTIM IN THE COVID ERA: A MODEL SAFET-I GUIDELINE FROM SAN DIEGO COUNTY

Kristi L. Koenig, MD, FACEP, FIFEM, FAEMS,*† Stephanie B. Benjamin, MD, MA,‡ Christian K. Beÿ, BS,§ Sue Dickinson, RN, MSN,* and Michelle Shores, RN, MSN, MBA-HC, CEN, SANE-A, SANE-P

*County of San Diego, Health and Human Services Agency, Emergency Medical Services, San Diego, California, †Department of Emergency Medicine, University of California Irvine, Orange, California, ‡University of California San Diego Health, San Diego Health, San Diego, California, §University of California San Diego, La Jolla, California, and ||Palomar Heath, Forensic Health Services, Escondido, California Reprint Address: Kristi L. Koenig, MD, County of San Diego, Health and Human Services Agency, Emergency Medical Services, 6255 Mission Gorge Road, San Diego, CA 92120

https://www.jem-journal.com/article/S0736-4679(20)30788-5/fulltext



Driving Policy & Best Practice

- Identified gaps in law
 - Family code 6930 was changed as result
- Upcoming Legislation for improved state wide access
- National and local training
- California Health Alert Notification
- California law for DV exams



Date: February 12, 2019

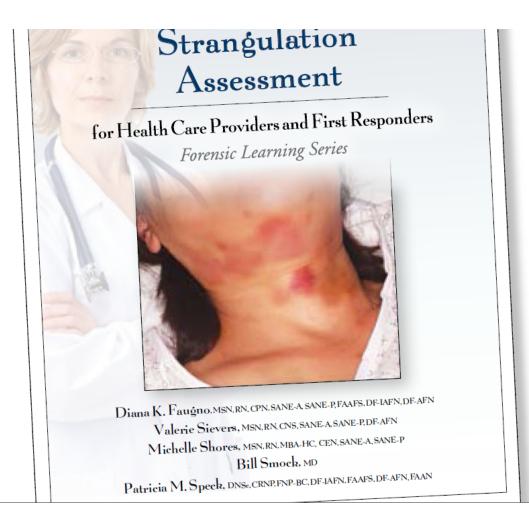
To: CAHAN San Diego Participants From: Health and Human Services Agency

Strangulation: Intimate Partner Violence in San Diego County

This health advisory informs healthcare providers about the risks of intimate partner, non-fatal strangulation. It also contains resource links and recommendations for local healthcare providers.



Publications

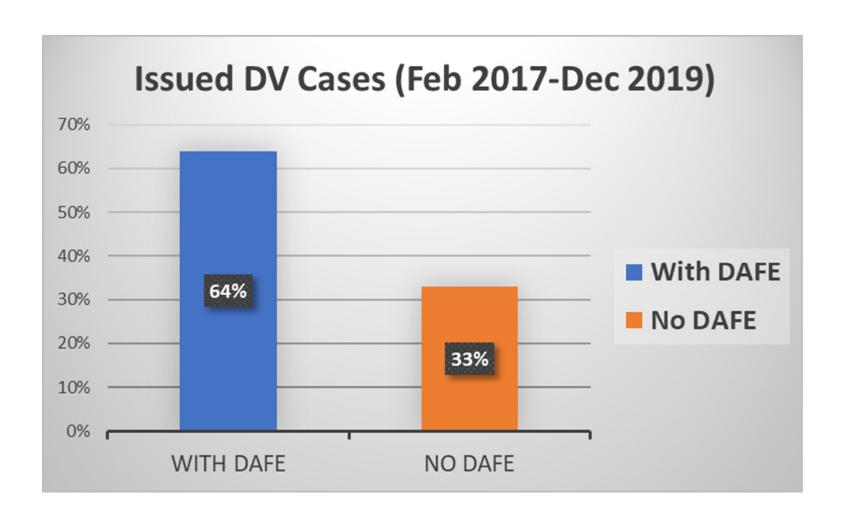


- 2. 21-Year-Old Male Patient Assaulted by an Acquaintance
- 66-Year-Old Female Patient Assaulted by Her Son
- 4. 17-Year-Old Female Patient Assaulted by a Nonintimate Acquaintance Stalker
- 26-Year-Old Female Patient Assaulted by a Former Intimate Partner
- 15-Year-Old Female Patient Assaulted by a Stranger
- 7. 24-Year-Old Female Patient Assaulted by a Former Intimate Partner
- 8. 65-Year-Old Female Patient Assaulted by a Former Intimate Partner
- 9. 31-Year-Old Female Patient Assaulted by a Former Intimate Partner
- 10. 22-Year-Old Female Patient Assaulted by a Former Intimate Partner
- 11. 70-Year-Old Male Patient Assaulted by an Employee
- 12. 56-Year-Old Female Patient Assaulted by an Ex-Husband
- 13. 30-Year-Old Female Patient
 Assaulted and Strangled by an Intimate Partne
- 25-Year-Old Female Patient Assaulted by a Stranger
- 15. 46-Year-old Female Patient Assaulted and Strangled by Her Husband

Section III: Appendix

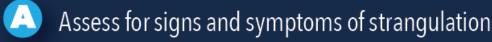
Section IV: Recommended Reading

HIGHER ISSUANCE RATE – DAFE v. NO DAFE



SAN DIEGO COUNTY HEALTH CARES







- Evaluate patient (evidence collection by a forensic examiner)
- Safety plan and connect patient to resources

www.sdcountyhealthcares.org

• https://www.kusi.com/county-to-help-healthcare-professionals- better-identify-and-address-domestic-violence/?fbclid=IwAR36qon85Ke5QqZqxMqdnYB3ynd9MoQooX 9d47CkQw-FceJeK89uYVCpoL8



Promoting Palomar FHS for CARES



https://www.nbcsandiego.com/on-air/as-seen-on/Campaign-to-Identify-Domestic-Violence-Victims-Data-Driven San-Diego-563178242.html



Promoting Palomar FHS for CARES

The San Diego Union-Tribune

SUBSCRII

Countywide campaign unveiled to help healthcare professionals better identify, address domestic violence



With the cameras she uses on the bed next to her. Karen Marcus, a forensic nurse with Palomar Medical Center, stands in the medical unit where victims of domestic violence are examined at downtown San Diego's Family Justice Center, (K. C. Alfred / San Diego Union-Tribune)

Effort builds on countywide protocol that helped trauma care providers better document strangulation cases, resulting in a spike in felony strangulation prosecutions





• https://www.sandiegouniontribune.com/news/public-safety/story/2019-10-15/da-press-conference



Training Event









County Public Health

- Administration
- Public Health Nursing

County EMS

San Ysidro Health Center

Neighborhood Healthcare Imperial Beach Community Clinic Rady

Children's

- Hospital
- Chadwick

Scripps:

- Scripps Healthcare
- Scripps Memorial Hospital

Navy:

- Naval Medical CenterSD
- Naval Hospital SD
- Naval Hospital Camp Pendleton
- Navy Marine Corps Public Health Center

Kaiser Permanente

Sharp:

- Sharp Memorial Hospital
- Sharp Healthcare

UCSD

- UCSD Health
- UCSD Hospital

Palomar Health

- · Palomar Hospital
- Palomar Health Forensic Services

Planned Parenthood of the Pacific Southwest

American Medical Response San

Marcos Fire Dept

Vista Fire Dept

San Diego Mesa College

Palomar College

San Diego County Medical Examiner's Office



Awareness and Information Packets





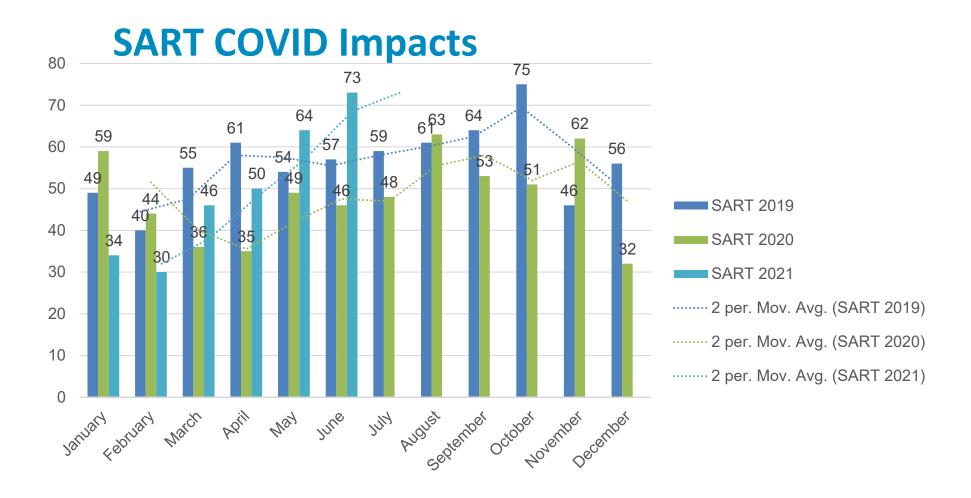


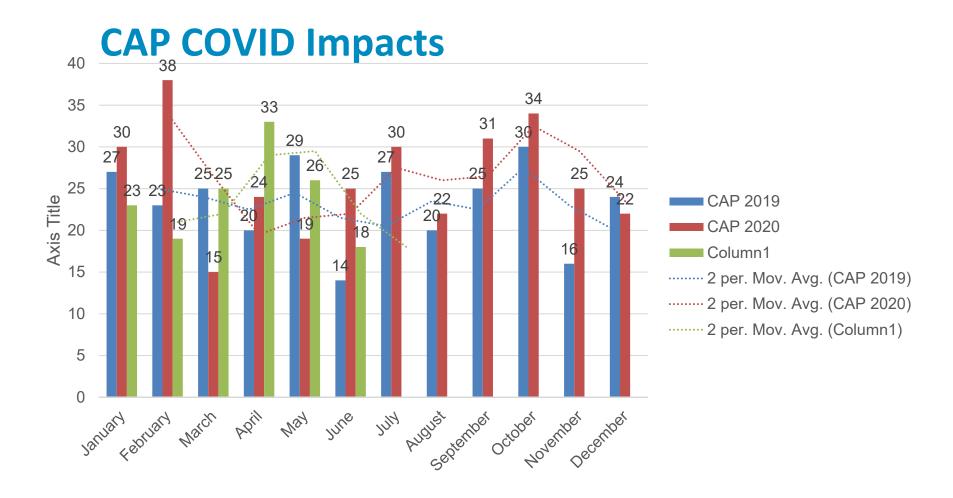


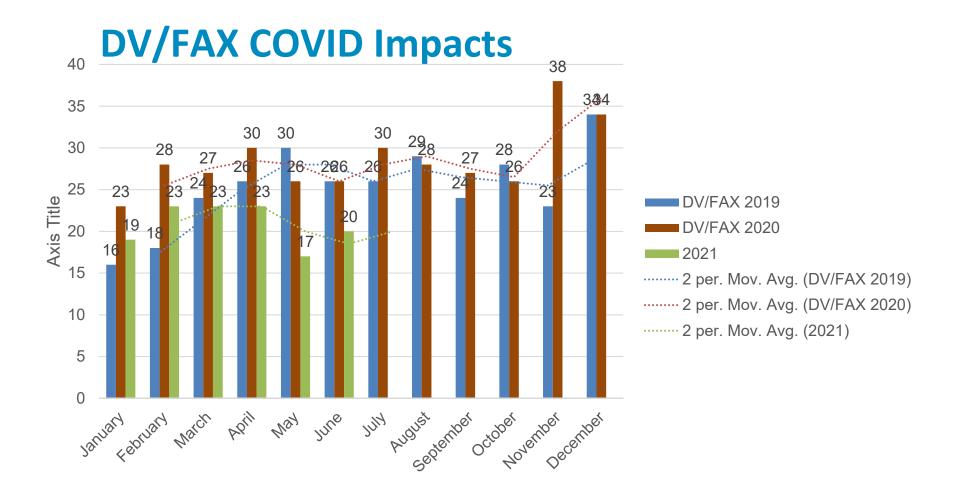
Volumes (Calendar Year)

			,					
	2014	2015	2016	2017	2018	2019	2020	2021
Total Cases	241	454	466	891	1502	1394	1408	1617
CAP Interviews	141	279	271	277	253	280	312	304
CAP Exams (PEDS)	0	0	0	3	23	31	40	38
SART Total	100	175	195	518	660	687	578	678
DAFE	0	0	0	93	258	205	253	240
FAX	0	0	0	0	15	11	24	18
New Alternatives	-	-	-	-	293	371	201	214
Rady's Exams (not in final								
total)	0	0	0	0	39	46	33	57
AT Therapy Program	-	-	-	-	-	-	-	125

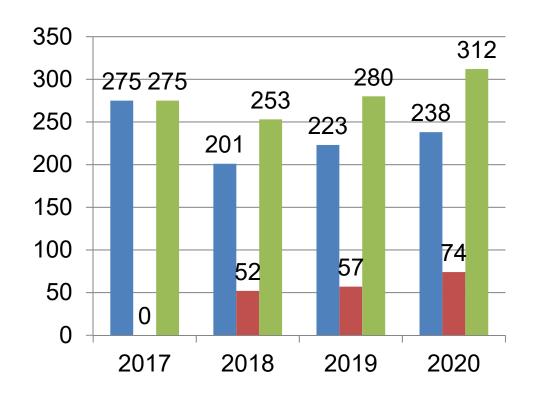








Breaking The Cycle of Violence

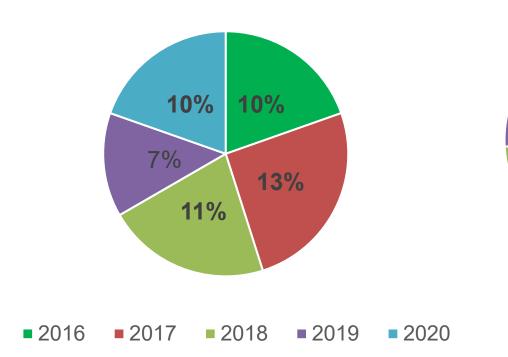


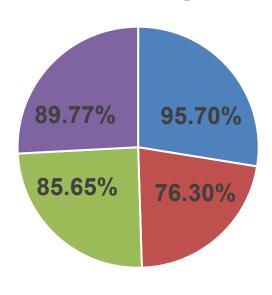


- Total Primary Interviews
- Secondary Victim Interviews
- Total CAP

SART with Strangulation

on DAFE with Strangulation





2017 2018 2019 2020



Community Outreach

- Law Enforcement Briefings
- Trainings

Stewards of Children Darkness to Light prevention

Training

- Advocacy Training
- Public Health
- Partner or Medical Agencies



A Few of Our Community Partners









Empowering Native Wellness



Indian Health Council, Inc. Peace Between Partners Program









San Diego Law Enforcement Agencies



Some of Our Community Partners

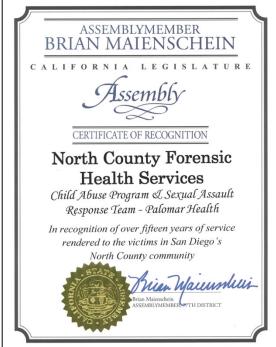


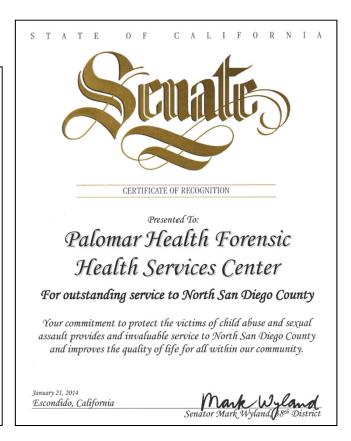


PALOMAR HEALTH DEVELOPMENT, INC.

RECOGNITION



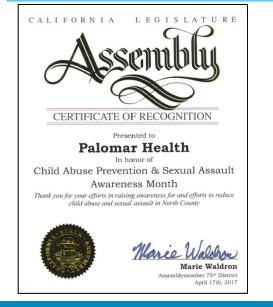


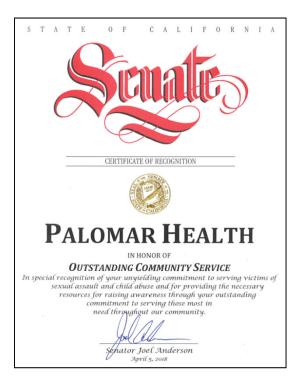


RECOGNITION













Team Tribute Video with animation by a child:

https://vimeo.com/412798761/f99ada910a

Pinwheel Displays, Planting Hope



Why We Strive to Get it Right

https://flic.kr/s/aHsmdS9ca5



https://www.flickr.com/photos/153611942@N07/41354745512/in/album-72157692413154682/

